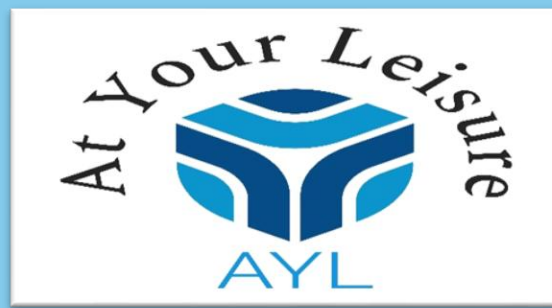




“Room reservations are subject to change without notice”

1. What is the rule when **two RCGOs** compete for the same room and date?
2. Is there a **first-confirmed-reservation** rule?
3. What exactly does **“subject to change”** mean?
4. Does “change” include outright cancellation?
5. Who has authority to cancel a confirmed RCGO reservation?
6. What reasons justify cancellation?
7. Are those reasons written anywhere?
8. Is there a religious-holiday priority? **If so, where is it stated in the governing policy?**
9. What notice must be provided before changing a reservation?
10. What appeal procedure exists?
11. What protection exists for an organization that has already sold tickets, advertised, contracted performers, or incurred expenses?
12. Are E&R using room-allocation guidelines **not contained in this document**, and if so, will those guidelines be provided to residents?
13. Should the policy be amended so that management discretion is governed by objective, published standards?